

ANNUAL DRINKING WATER QUALITY REPORT

CHANTICOR SERIES

TX1700727 CHANTICOR SERIES

Annual Water Quality Report for the period of January 1 to December 31, 2022

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

For more information regarding this report contact: Heather Nehila at 936-321-7721.

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono 936-321-7721

CHANTICORE SERIES is Ground Water

Source Water Name	Type of Water	Report Status	Location	County
2 - 12713 ROY HARRIS LOOP	GW	ACTIVE	GULF COAST AQUIFER	MONTGOMERY

Information About Your Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Definitions and Abbreviations

Definitions and Abbreviations	The following tables contain scientific terms and measures, some of which may require explanation.
Action Level:	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Avg:	Regulatory compliance with some MCLs are based on running annual average of monthly samples.
Level 1 Assessment:	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment:	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL:	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG:	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level or MRDL:	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum residual disinfectant level goal or MRDLG:	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MFL	million fibers per liter (a measure of asbestos)
mrem:	millirems per year (a measure of radiation absorbed by the body)
na:	not applicable.
NTU	nephelometric turbidity units (a measure of turbidity)
pCi/L	picocuries per liter (a measure of radioactivity)
ppb:	micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm:	milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.
ppq	parts per quadrillion, or picograms per liter (pg/L)
ppt	parts per trillion, or nanograms per liter (ng/L)
Treatment Technique or TT:	A required process intended to reduce the level of a contaminant in drinking water.

Information about Source Water

No Source Water Assessment for your drinking water source(s) has been conducted by the TCEQ for your water system. The report describes the susceptibility and the types of constituents that may come into contact with your drinking water source based on human activities and natural conditions. The information in this assessment allows us to focus our source water protection strategies.

2022 Water Quality Test Results

Lead and Copper

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2021	1.3	1.3	0.33	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead	2021	0	15	6.11	0	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits.

Coliform Bacteria

Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source of Contamination
0	1 positive monthly sample.	0	N/A	0	N	Naturally present in the environment.

Regulated Contaminants

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	2020	0.246	0.246 - 0.246	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Beta/photo nemitters	2021	4.2	4.2-4.2	0	50	pCi/L*	N	Decay of natural and man-made deposits.
*EPA considers 50 pCi/L to be the level of concern for beta particles.								
Combined Radium 226/228	2021	3.1	3.1-3.1	0	5	pCi/L	N	Erosion of natural deposits.
Gross alpha excluding radon and uranium	2021	6.7	6.7-6.7	0	15	pCi/L	N	Erosion of natural deposits.
Volatile Organic Contaminants	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
1,2-Dichloroethane	2020	0.8	0.8 - 0.8	0	5	ppb	N	Discharge from industrial chemical factories.

Disinfectant Levels

DISINFECTANT USE	AVERAGE LEVEL	MINIMUM LEVEL	MAXIMUM LEVEL	MRDL	MRDLG	UNIT OF MEASURE	SOURCE OF CHEMICAL
Free Chlorine	1.18	0.29	2.20	4	<4.0	ppm	Water additive used to control microbes

Violations

Lead and Copper Rule			
The Lead and Copper Rule (LCR) protects public health by minimizing lead and copper levels in drinking water, primarily by reducing watercorrosivity. Lead and copper enter drinking water mainly from corrosion of lead and copper containing plumbing materials.			
Violation Type	Violation Begin	Violation End	Violation Explanation
FOLLOW-UP OR ROUTINE TAP M/R (LCR)	10/01/2022	2022	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Public Notification Rule			
The Public Notification Rule helps to ensure that consumers will always know if there is a problem with their drinking water. These notices immediately alert consumers if there is a serious problem with their drinking water (e.g., a boil water emergency).			
Violation Type	Violation Begin	Violation End	Violation Explanation
PUBLIC NOTICE RULE LINKED TO VIOLATION	1/1/2021	6/30/2021	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations. See attached Public Notice
PUBLIC NOTICE RULE LINKED TO VIOLATION	2019	2022	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations. See attached Public Notice

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Chanticor Series has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **YR2022, 1st & 2nd 6 months 2021, and 2nd 6 months 2019** we did not complete all monitoring or testing for Lead/Copper & WQP and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Lead and copper tap water sampling	5/ annual	5	June-Sept 2022	6/9/2023
Water quality parameters	2/ 6 months	9	7/1/2021-12/31/2021 1/1/2021-6/30/2021 7/1/2019-12/31/2019	10/29/2020 3/25/2022 4/21/2022 9/20/2022 10/19/2022

What is being done?

We are working to correct the problem. We are following our sample schedules provided by TCEQ. For more information, please contact Heather Nehila contact at 936-321-7721 or PO Box 9923, Spring TX 77387.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Chanticor Series. Public Water System Number: TX1700727 Date Distributed: 6/28/2023

**LEAD & COPPER RULE
CORROSION CONTROL
MANDATORY LANGUAGE - TIER II**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Chanticor Series Water Contains High Levels of Lead and/or Copper

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

Violation List:

We failed to submit recommendations for optimal corrosion control treatment.

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

- Call us at the number below to find out how to get your water tested for lead and copper.
- Find out whether your pipes contain lead, lead solder, or copper.
- Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.
- Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.
- **Do not boil your water to remove lead and copper.** Excessive boiling water makes the lead and copper more concentrated – the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified **within 24 hours**. Typically, lead and copper enters water supplies by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. **However**, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

**Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.*

*Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.**

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage, People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level

What is being done?

After analysis, the phosphate balance was adjusted to better inhibit the particulate in the drinking water to sequester any contaminants in the water. This additive also balances the PH in the water so it is less corrosive. This corrosion control, and necessary components, were in place by 7/5/2021.

For more information, please contact Heather Nehila at 936-321-7721 or PO Box 9923, Spring, TX 77387.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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